

ISE | Managed Services

IBM® Server Remote Management



Place your IBM servers in experienced hands and free up on-site IT operations

Move management of your IBMi server off-site and into the hands of ISE's highly experienced remote managers. We can perform a number of functions from remote monitoring server performance to handling software and OS upgrades.

ISE remote system management services are available during standard business hours to make sure we're there when customers need us most. Our response times are typically under an hour for monitoring services to provide maximum uptime. Other functions are available within 4-8 hours of notification for services that include system maintenance and upgrades or other non-emergency operations.

Trust ISE's nearly 40 years of experience in IBM enterprise systems integration and management.

Contact us today to learn how to streamline your systems' performance and reduce on-site IT loads.

Listen
Learn
Execute

<https://ise-erp.com/services/>



INFORMATION SYSTEMS ENGINEERING, INC.

ISE offers a substantial landscape of offerings for managing IBM servers. Below we have outlined several of these services that fall under the programs and response times listed previously, as well as additional capabilities that can be added to customize the service to exactly what a firm needs to effectively manage systems without the need for consuming on-site personnel's availability.

Core System Monitoring Services

- Printer Management
- Application Job Management
- IBM Administration Functions
- Performance Monitoring

Support Services

- Operating System-level User Authorization and Management
- Application-level User Authorization and Management
- Incident Management

Additional Services Available

- System Patch Management
- Application Patch Management
- IBM Hardware Management Console (HMC) and LPAR Management
- Backup, Recovery and Media Services (BRMS)

This list is only a partial list of services available through our remote managed services department. Contact ISE today to learn about how we can help reduce load on internal IT departments and keep your business systems running effectively.



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